

W-02255A-07-0570

W-02255A-08-0355



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 71224

Date: 9/4/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ruth

Nagel

Account Name: Ruth Nagel

Home:

Street:

Work:

City:

CBR:

State: AZ Zip:

is:

Utility Company: Yarnell Water Improvement Association, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

I received the following correspondence:

W-02255A-07-0570

RUTH NAGEL

Arizona Corporation Commission

DOCKETED

SEP - 9 2008

Re: Yarnell Water
Rate Increase Request

9-1-08

DOCKETED BY

mm

ARIZONA CORPORATION
COMMISSION
DOCKET CONTROL

2008 SEP - 9 P 4: 22

RECEIVED

Arizona Corporation Commission

Once again; I am objecting to water rate increase. I own property at 8536. My place is for sale since Feb - 07. It sits vacant. From January through August 200 I have used 900 gallons of water at a cost of \$175.50 + 11.12 tax + \$186.62 Base cost of \$21.00 per month x8 = \$168.00 3 mo. Of usage 900 gal @ 2.50 = 7.50 tax 11.12 total @186.62 My cost; Jan Aug 08 .

There are numerous homes in Yarnell that are Vacant or part times with usage like me. We don't need additional costs. Tell the water company to cut back; drive less to Wickenburg and Prescott; read meters with less people in the truck! Thank you Ruth Nagel.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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End of Response

Investigator's Comments and Disposition:

I called the customer at 4:42 p.m. and acknowledged receiving her letter. I told her that it would be entered as a permanent record in this Yarnell Water Improvement Association, Inc. proposed rate case. I added that her letter would be considered before a final decision in this matter is voted on by the Commissioners. I thanked customer for taking the time to express her opinion in this matter.

E-mailed to Carmen Madrid to have this OPINION docketed towards Yarnell Water Improvement Association, Inc. Docket No. W-02255A-07-0570. File closed.

End of Comments

Date Completed: 9/4/2008

Opinion No. 2008 - 71224
